

# Tomorrows Community Healthcare Teams



## **PHARMACY'S CONTRIBUTION**

# What I'm going to talk about



- How the new direction started
- A new Pharmacy model is required
- Opportunities and challenges for Pharmacy
- Challenges for others in whole system healthcare approach

# How it started



- Current funding model not sustainable
- Medication issues with too much time spent on bureaucracy not the patient
- Future predicted with rise in aged population
- Community Pharmacy is an integral part of primary health but is an underachiever in terms of current Government policy
- Transfer of care from hospitals to teams of Health Practitioners

# New Government direction= whole of system

The Government's vehicle for improving the primary health care system; clinically-led and patient-centred, providing value for money, with a focus on Health Targets.

## **Goals include:**

- Developing a more personalised primary health care system
- Providing services closer to home
- Making Kiwis healthier
- Reducing pressure on hospitals
- Shifting funds to the frontline
- Consolidating structures
- Decreasing bureaucracy

# Community Pharmacy Opportunities



- Reduction of waste
- Reduction of costs of pharmaceuticals through active choice by Pharmacists
- Timely intervention and referral to prescriber to reduce medicine harm and optimise medicine outcomes
- Public health promotion
- Population screening opportunities
- Warfarin monitoring

# New model of practice for Community Pharmacy is required



- Enhance patient experience
- Support wellbeing and promote the safe use of medicines
- Greater clinical focus
- Integration with Doctors, Nurses and other health practitioners
- Quality and safety focus
- Change from individual patient to population focus
- Adequate incentives and less reliance on retail pharmacy
- Sustainable

## For this to happen



- Workflows need to be re-engineered and staff trained-**pharmacists need to change the way they think and act**
- Pharmacists will need to demonstrate they are medicine experts and **communicate effectively** to work with patients, other practitioners and the new Clinical Networks
- Others in team need to be aware of training and skills that Pharmacists have **to benefit patients and ultimately general practice**

# Challenges to Community Pharmacy



- Insignificant, distracting bureaucratic problems need to be channelled back into patient care
- Improved Clinical network (funder) relationships and remuneration
- Support for research and up-skilling
- Having strong Pharmacy leadership and a unified message

# Challenges/opportunities for others in Clinical Network



- An understanding of fiscal and professional challenges that Pharmacy faces
- Achieving efficiencies in distribution will achieve better targeted medication use.
- Lower any tension allayed around relationship between Pharmacy/General practice/Nursing which is based on overlap and extension of future roles and boundaries